

CONSUMER AWARENESS IN JAYANTIDAS.COM

COMPLAINTS FROM JUNE 2018 AGAINST VIDEOCON D2H NOIDA, BHUBANESWAR AND CUTTACK FOR CHEATING AND FALSIFICATION IN MARKATNAGAR PS CUTTACK, ACPZONE3CUTTACK, CID CRIME BRANCH AND CBI FOR CYBER CRIME

COMPLAINT REGARDING ACTIVATING CHANNELS SUOMOTO BY THE COMPANY AND DEDUCTING RECHARGE TIME PERIOD FROM VIDEOCON D2H ACCOUNT NUMBER 78278274

PI refer to my earlier complaint dated 19/06/2018 addressed to IIC Markatnagar Cuttack with copy to MD Videocon D2H, Noida and Commissioner of Police, Bhubaneswar by speed post and email dated 16/06/2018 to customercared2h.

The matter was settled by NOIDA HO over phone in the last week of June.

I was assured that the same mistake will not be repeated in future and immediately D2H has withdrawn the unwanted channels activated suomoto.

Unfortunately the same trick of harassing customer has started on 24/07/2018 by adding unwanted channel although no missed call has been given to activate.

You are hereby suggested to withdraw unwanted channel immediately or else I have to approach legal forum.

Regards

Jayanti Das

PI refer to your email. Provide details of missed call record from my RTN to activate any of your add-ons activated on 24/07/2018. Again you have started reducing recharge period yourself without the consent of the customer from 7/8/18 to 1/8/18. Previously due date which was 10/8/18 as per Videocon d2h HO's intervention was reduced illegally by you to 7/8/18.

It seems your email dated 26/07/18 has no meaning as the dirty trick of cheating and harassing the customer has again started within 24 hours.

It seems the customer has to update the account every hour to know the next recharge date as the corporate sector have become very greedy and insensitive to collect more recharge amount illegally which equals to blackmail ie either to surrender before you by paying what you demand illegally or shift to any other service provider by relinquishing the existing service provider by incurring financial loss. It is a type of miny extortion. It also appears I may not be the first one; there may be lakhs before me and will be after me which has gone unreported to the police.

7 RUPEES A DAY MULTIPLIED BY N NUMBER IS A GOOD AMOUNT OF MONEY COLLECTED AT THE SOURCE TO THE COMPANY OUT OF CUTS/COMMISSIONS MIGHT HAVE BEEN PROVIDED TO THE CONCERNED MARKETING STAFF WHO DO IT REGULARLY AS CORPORATE POLICY.

The matter has become very ugly as you willfully are doing the same crime of cheating without fear of law and police.

Taking a single rupee without the consent is theft.

You are suggested not to do the same dirty trick again and again although I have warned several times by filing police complaints and restore my next recharge date to 10/8/18.

Jayanti Das

Refer to your email. Clarify about "TATAPRD app on dated 26, July 2018" mentioned by you to activate several channels. It is pertinent to mention that I do not have this app. To hide one criminal act you are making several other admission which are of criminal nature. You have not uttered a single word about the allegation made in my previous emails: your company is only changing the face of the spokesperson. All of my allegations stand still without any redressal from your end.

Your company is dumping unnecessary/unwanted channels to get money from the prepaid account which is solely at your disposal to pay the salary of so called marketing executives and customer care staff.

You have not intimated about the activation of channels through SMS/EMAIL so that on that date itself complaint could have been registered. The worst part is once the channels are activated suo moto by claiming fake missed call done by the company itself as a corporate policy the customer is forced to watch it either for 30 days or 90 days as log in period.

Let me know how you know the likes, dislikes, educational background, social background of the customer so that they are dumping your own likes and dislikes on the customer to collect money; for example to an illiterate rickshaw puller who has a videocon d2h connection your marketing staff will dump all the english news channels, english movie channels, cooking active channels to get more money because the prepaid recharge is at your disposal.

You justify the scheme of illegal business model activated by some great MBA for activating suo moto without a missed call as your home channel is giving ad. It is only a white wash of your criminal act.

Again you are suggested to provide me the call details from my RTN on several phone numbers pertaining to different channels. Perhaps we are heading towards a CBI enquiry as it a huge scam going on by you and maybe by other d2h companies as corporate policy.

Very shamelessly you are pressurising to admit that actually missed calls were given by me by bringing new names of apps which actually I dont have.

Jayanti Das